

Venue Butler passenger terms of use

These are the terms that govern the use of Venue Butler's services in relation to booking for-hire vehicles with the press of a button at venues such as hotels and congress facilities.

Our services are directed at the persons booking the vehicles (the "**Passengers**"). The use of our services requires acceptance of the booking fee, these terms and our privacy policy by the Passengers. By booking a vehicle with the device, you agree to be bound by these.

Any assistance by personnel of the venues is on behalf of and for the account of the Passengers. The venues are obliged to inform the Passengers that they are entering into an agreement with Venue Butler to which the booking fee, these terms and our privacy policy apply.

We act as intermediary between the Passengers on the one hand and the drivers of the vehicles and/ or their taxi partners (apps) on the other hand. We do not provide transportation services to the Passengers, nor can we accept a result obligation to have a vehicle arrive at the venue where the Passenger is waiting within an acceptable time after booking. We facilitate the connection, but cannot control the level of service of the drivers or their taxi partners (apps).

The booking fee that is applicable to our service differs per service area and is communicated to the Passenger on the device. Documentation is also provided to read and copy where the device is located. Payment of the booking fee is made to the driver or taxi app after the ride, together with the applicable fare and taxes. Receipts are also printed by the driver or taxi app.

VENUE BUTLER SHALL NOT BE LIABLE FOR INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, PUNITIVE, OR CONSEQUENTIAL DAMAGES, INCLUDING LOST PROFITS, LOST DATA, PERSONAL INJURY, OR PROPERTY DAMAGE RELATED TO, IN CONNECTION WITH, OR OTHERWISE RESULTING FROM ANY USE OF OUR SERVICES, REGARDLESS OF THE NEGLIGENCE (EITHER ACTIVE, AFFIRMATIVE, SOLE, OR CONCURRENT) OF VENUE BUTLER, EVEN IF VENUE BUTLER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

VENUE BUTLER SHALL NOT BE LIABLE FOR ANY DAMAGES, LIABILITY OR LOSSES ARISING OUT OF: (i) YOUR USE OF OR RELIANCE ON THE SERVICES OR YOUR INABILITY TO ACCESS OR USE THE SERVICES; OR (ii) ANY TRANSACTION OR RELATIONSHIP BETWEEN YOU AND ANY THIRD-PARTY PROVIDER, EVEN IF VENUE BUTLER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. VENUE BUTLER SHALL NOT BE LIABLE FOR DELAY OR FAILURE IN PERFORMANCE RESULTING FROM CAUSES BEYOND VENUE BUTLER'S REASONABLE CONTROL.

THE SERVICES MAY BE USED BY YOU TO REQUEST AND SCHEDULE TRANSPORTATION, GOODS, OR LOGISTICS SERVICES WITH THIRD-PARTY PROVIDERS, BUT YOU AGREE THAT VENUE BUTLER HAS NO RESPONSIBILITY OR LIABILITY TO YOU RELATED TO ANY TRANSPORTATION, GOODS OR

LOGISTICS SERVICES PROVIDED TO OR NOT PROVIDED TO YOU BY THIRD-PARTY PROVIDERS OTHER THAN AS EXPRESSLY SET FORTH IN THESE TERMS.

THE LIMITATIONS AND DISCLAIMERS IN THIS SECTION DO NOT PURPORT TO LIMIT LIABILITY OR ALTER YOUR RIGHTS AS A CONSUMER THAT CANNOT BE EXCLUDED UNDER APPLICABLE LAW. BECAUSE SOME STATES OR JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF OR THE LIMITATION OF LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, IN SUCH STATES OR JURISDICTIONS, VENUE BUTLER'S LIABILITY SHALL BE LIMITED TO THE EXTENT PERMITTED BY LAW.

Venue Butler is a trade name of the limited liability company incorporated under the laws of the Netherlands Taxi Butler BV, with offices at Keizersgracht 169, 1016 DP, Amsterdam, the Netherlands, registered with the Chamber of Commerce with number 58923853 and Dutch tax authorities with VAT number NL853240474B01.

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